



NEW Options on Inmate Telephones

PAN (Personal Allowed Number)

The **S.C. Department of Corrections** is updating the process for inmates to make telephone calls.

This process initially started Dec. 1, 2023, but adjustments have been made. The new start date is Jan. 1, 2024.

Beginning Jan. 1, each inmate will be allowed to call a total of 20 numbers. The list will be called the Personal Allowed Number, or PAN.

The list is created automatically. When you call a number, that number will be automatically added to your account until the list reaches 20. After that, you will not be able to call any different numbers. All numbers dialed will be included. It doesn't matter whether the call is accepted.

The list will be revisited once a year, and numbers can be changed at that time.

This does not affect the number of times you can call each number.

